

TABLE OF CONTENTS

1.0 UTILITY INFORMATION	1-9
1.1 Utility Overview.....	1
1.2 General Information	2
1.3 Personnel Information	3-4
1.4 Wastewater System Components	5-6
1.5 Safety.....	7
1.7 Response Resources	8
1.7 Key Local Services	9
2.0 RESILIENCE STRATEGIES.....	10-14
2.1 Emergency Response Roles.....	10
2.2 Incident Command System (ICS) Roles.....	11
2.3 Communication.....	11
2.3.1 Internal Communication.....	11-12
2.3.2 External Response Communication	13
2.3.3 Critical Customers Communication.....	14
2.3.4 Communication Equipment Inventory.....	14
2.4 Public Notification	14
2.5 Media Outreach	14
3.0 EMERGENCY PLANS AND PROCEDURES	15-27
3.1 Core Response Procedures	15-17
3.2 Incident-Specific Response Procedures	18-27
3.2.1 Natural Disasters.....	28
3.2.2 Pandemics.....	28
4.0 MITIGATION ACTIONS.....	29
4.1 Power Outages.....	29
4.2 Physical Security.....	29
4.3 Cyber Security.....	29